



DATA CENTRE SERVICES

Getronics' Data Centre Services

Getronics is a leading ICT Services company with many years' expertise in Managed Services, Workspace Management, Connectivity, Infrastructure, Data Centre and Consulting.

Now owned by KPN, Getronics itself has worldwide revenues of €2.1 billion (2009), over 13,000 employees and is well placed to deliver ICT solutions in over 100 countries. Getronics has 14 data centres across Europe with over 32,000m² housing capacity.

The services available to infrastructures located in Getronics' data centres range from **Basic Hosting (or Co-location)**, where Getronics is only responsible for the provision of secure floor space and environmental needs such as power and cooling, to a number of incremental services, such as:

- **Hosting With Technical Assistance**, including use of Getronics 24x7x365 operations staff and expertise, backup and media management and monitoring of availability.
- **Fully Managed Service**, including the provision of technical support services covering systems operations and administration, security, backups, workload scheduling, anti-virus, operating system upgrades / patching, etc.

- **Utility Based Computing**, Getronics offers a range of services including Exchange, Sharepoint and Applications Hosting with charging based on a "pay as you go" on demand model.
- **Applications Hosting**, delivered on a shared or dedicated infrastructure with full support of the infrastructure and monitoring and management of the application set.

Getronics' approach to data centre services covers the full lifecycle:

- Business Case
- Design
- Build / Deployment
- Management
- Transformation of services
- and support to best practice

Getronics' services are now hugely enhanced by KPN and its Global WAN capabilities.

Getronics is part of the Getronics Global Workspace Alliance (GWA), which establishes a unified virtual service provider with dynamic global reach. The Alliance is focused on the provision of workspace management services.

Meeting Business Challenges

The increasing cost of power and support costs along with government regulation around environmental taxing has increased the complexity and cost of running infrastructure.

Outsourcing your infrastructure to Getronics' Data Centres facilities gives you the following benefits:

- Reduced cost of ownership
- Reduced obsolescence
- Budgetary certainty
- Ability to enable rapid business change
- Support for compliancy, regulatory and environmental requirements
- Access to experience and Skills
- Centralised delivery
- Reduced Risk & Increased Security
- Consistent Performance in a resilient environment

Getronics' Data Centre Key Benefits

- **Cost** – Getronics owns the Runcorn Data Centre, so due to minimal overheads, we are able offer you a cheaper high quality service than most competitors.
- **Power Savings** – Our energy and power is supplied from a private CHP station (but has the capability to switch to the Grid).
- **Resilience and Security** – Our Data Centre is purpose built and designed for greater resilience and security than a converted property.
- **Network** – We are carrier neutral and service can be flexed up and down very quickly.
- **Size** – The space in our 30,000 sq ft / 2,800 sq m data centre allows for your future demands to be catered for very readily.
- **Economies of Scale** – the greater the number of racks purchased, the less cost per rack.
- **In-house Expertise** – Getronics has a track record in workspace and infrastructure spanning over 50 years.

Environmental Advantages

There are significant environmental advantages to outsourcing your Data Centre infrastructure to Getronics Runcorn Data Centre:

- Getronics is currently CRC exempt, and does not have carbon taxes to pass on to customers.
- Power is supplied from the local Rocksavage Power Plant, which is a combined Heat and Power Plant (CHP).
- CHP generates electricity while capturing usable heat that is produced in this process. This contrasts with conventional ways of generating electricity, that waste huge amounts of heat.

- **Rocksavage** is one of the cleanest facilities in the UK and the power produced is significantly cleaner than the Grid, with carbon emissions of 35% less than conventional Grid Power.
- By 2013, we believe that 100% of the Data Centre's power will be received from Energy from Waste (EFW) plants.

Contact Details

To discuss how Getronics can help you with your Data Centre requirements please call 01252 828627 Or e-mail: ukinfo@getronics.com

ABOUT GETRONICS UK & IRELAND

Getronics UK & Ireland is one of the leading Information and Communication Technology (ICT) companies in the UK. As experts in Workspace Management, Connectivity, Infrastructure and Consultancy services, Getronics enables people of large organisations to achieve a personal performance which leads to real business results. Getronics is part of KPN, one of the world's largest international telecommunications companies. For more information, please visit: www.getronics.co.uk

